



CITY OF GRANTS PASS, OREGON CLASS SPECIFICATION

Municipal Services Specialist

FLSA Status : Non-Exempt
Bargaining Unit : Teamsters
Salary Grade : TE2

CLASS SUMMARY:

The Municipal Services Specialist is the second level in a three level Maintenance and Operations Series. Depending upon assignment, incumbents are responsible for right-of-way repair and maintenance, operation of heavy equipment, parks and grounds cultivation and/or maintenance, and building and property maintenance. Incumbents will provide training, guidance and oversight to Municipal Service Workers, seasonal workers and new hires within their classification.

Incumbents assigned to the Streets Division inspect, repair and maintain streets, sidewalks and drainage, and traffic control systems, manages vegetation, and operates light and heavy equipment.

Incumbents assigned to the Parks Division mow, edge, prune and plant vegetation, monitor pool chemicals and treat pool water, maintain and repair irrigation systems, apply chemicals, complete equipment inspections and routine repairs, and ground and building maintenance.

Incumbents assigned to the Facilities Division maintain, paint, clean and repair City property, handle minor plumbing and electrical repairs, graffiti removal, and oversee contracted activities.

The Municipal Services Specialist is distinguished from the Municipal Services Worker by its focus on skilled maintenance/repair duties and lead worker responsibilities.

CORE COMPETENCIES:

- ***Integrity/Accountability:*** Conducts oneself in a manner that is ethical, trustworthy and professional; demonstrates transparency with honest, responsive communication; behaves in a manner that supports the needs of Council, the citizens and co-workers; and conducts oneself in manner that supports the vision and goals of the organization taking pride in being engaged in the community.
- ***Vision:*** Actively seeks to discover and create ways of doing things better using resources and skills in an imaginative and innovative manner; encourages others to find solutions and contributes, regardless of responsibilities, to achieve a common goal; and listens and is receptive to different ideas and opinions while solving problems.
- ***Leadership/United:*** Focuses on outstanding results of the betterment of the individual, the organization and the community; consistently seeks opportunities for coordination and collaboration, working together as a team; displays an ability to adjust as needed to accomplish the common goal and offers praise when a job is done well.

ESSENTIAL CLASS DUTIES: These duties are a representative sample; position assignments may vary.

All Divisions:

- Assists the supervisor in administration of the crew by scheduling duties, overseeing assigned personnel to ensure efficient, cost effective and safe completion of duties and projects, and reporting progress, problems and concerns to superintendent.
- Instructs subordinate staff in the proper methods and techniques to carry out their duties in accordance with adopted policies, standard operating procedures and State and Federal regulations. Will provide constructive feedback and corrective instruction when necessary.
- Oversees and maintains job site safety in compliance with City policies and OSHA requirements.
- Oversees City and developer projects requiring ongoing monitoring and reporting and conducts necessary inspections to assure compliance with regulations.
- Contacts contractors and service providers to obtain estimates, seek advice, and arrange repairs, oversee contractors during performance of duties, and reports progress and concerns to supervisor.
- Safely operates a variety of handheld power equipment such as an edger, hedge sheers, string trimmers, blowers, sprayers, drills, and chainsaws.
- Utilizes a variety of hand tools such as shovels, rakes, clippers, ladders, and grease guns.
- Inspects and performs routine and minor maintenance of landscape equipment and tools.
- Maintains and repairs irrigation systems, changes sprinkler heads, adjusts timers based on season, and purchases necessary supplies.
- Delivers professional and courteous customer service when responding to customer service requests, questions and complaints.
- Responds to emergency calls, including after-hour response, and citizen complaints.
- Completes training necessary to obtain and/or maintain required certifications.
- Performs other duties of a similar nature or level.

Streets Division:

- Performs all phases of asphalt and concrete patching, crack sealing, paving, curb, gutter and ADA ramp repair and maintenance.
- Inspects and completes street striping and legends, including cross walk lines, and traffic control symbols, installs thermoplastic materials, and maintains and repairs bike lanes.
- Inspects, creates, installs, repairs, and maintains streets signs following MUTCD regulations.
- Inspects, maintains and repairs irrigation systems, changes sprinkler heads, adjusts timers based on season, and purchases necessary supplies.

- Trims brush and other vision hazards along streets, planters, signage, and alleyways, mows grasses, and removes berries and other invasive plants.
- Operates hand and light-duty construction tools and equipment such as jumping jack, jack hammer, and paint sprayer.
- Safely operates a motor vehicle and heavy equipment including a dump truck, backhoe, forklift, loader, and roller compactor.
- Applies deicer and/or sand to the streets during inclement weather.
- Manages traffic by coordinating a traffic control plan, setting up control equipment and directing traffic.
- Maintains daily records and reports pertaining to activities and equipment.
- Perform inspection and maintenance on various City owned drainage facilities.
- Attend and provide input for Events Meetings including traffic control for parades, City sponsored events, etc.
- Participate and provide feedback on developer and City capital improvement plans.
- Post construction inspection and acceptance of public transportation infrastructure.
- Serves as a Traffic Control Technician when necessary designing or setting up and maintaining temporary traffic control in a work zone

Parks Division:

- Inspects and evaluates the condition of parks, sports fields, trails, playgrounds, pond, restrooms and other parks facilities, and generates a work list based on repair and maintenance priorities.
- Maintains and repairs park lawns, landscape beds, and sports fields, mows, edges and fertilizes grass and landscape areas.
- Applies pre and post emergent herbicides and fertilizers in conformance with MSDS standards.
- Inspects and maintains chip trails and walking paths to ensure trip hazards are identified and removed and trails are in proper and good condition.
- Repairs and replaces playground equipment, locks, door hardware, signage, and other equipment of a similar nature.
- Inspects, maintains and repairs facility drinking fountains, sinks, and toilets.
- Performs basic semi-skilled building maintenance and repairs such as painting, graffiti removal, general plumbing and carpentry, and obtains quotes for repair costs when needed.
- Installs, maintains, repairs, secures and opens facility locks and adjusts mechanical lock systems.

- Installs temporary fencing and performs minor fence repair.
- Inspects, diagnoses problems, adjusts and repairs irrigation heads and the river pump as needed.
- Inspects, maintains and repairs park and court lights.
- Inspects, cleans and maintains City pool, operates pumps and related equipment, clears filters, tests and monitors water quality, calibrates and adjusts chemical delivery, verifies testing compliance, maintains records, and ensures a sufficient inventory of chemicals.
- Inspects, cleans and maintains the pond, aerators, docks and similar features.
- Safely operates a motor vehicle, golf cart, tractor, backhoe, forklift, and lawn mower.
- Prepares park facilities for large group events and meets with coordinators to plan for extra amenities.
- Orders supplies to maintain sufficient inventory, locates vendors, and maintains supply lists.
- Performs general custodial duties in Parks facilities.
- Contacts contractors and service providers to obtain estimates, seek advice, and arrange repairs.

Facilities Division:

- Installs, maintains troubleshoots and repairs building systems and equipment including HVAC, lighting and plumbing systems and components.
- May perform or lead others in performing landscaping, irrigation, light carpentry work and floor covering replacement.
- Utilize industry standard best practices, policies and supervisor guidance to schedule and perform preventative maintenance on building systems and equipment; proactively updates maintenance records in the prescribed data base; and responds in a timely manner to service calls, makes repairs and updates and maintains the relevant data base.
- Performs daily building tours and inspections, observes, and logs equipment operating parameters; takes corrective action as necessary, recognizes and takes action to resolve equipment operating anomalies and safety concerns; and keeps the supervisor apprised of notable conditions.
- Conducts research, orders supplies to maintain sufficient inventory, locates vendors, and maintains records.
- Obtains competitive bids for projects and repairs; oversees contractors for compliance with contracts; and ensures all City policies and procedures are adhered to.
- Arranges meeting rooms for various needs as required by lease agreements, resolves site issues, and coordinates work with the respective event planner.

Training and Experience (positions in this class typically require):

A High School diploma or equivalent with 1 year of related specialized or technical training preferred, and 3 years of related experience are required; or an equivalent combination of education and experience sufficient to successfully perform the essential duties of the job such as those listed above.

Licensing Requirements (positions in this class typically require):

- Valid Oregon Driver's License – Class C
- Forklift Certificate

Streets & Drainage

- Valid Oregon Driver's License – Commercial Driver's License Class B with required endorsements within 12 months of appointment
- Traffic Control Technician (TCT) Certificate
- Roads Scholar Level I and II Certificates

Facilities Division

- Universal refrigerant handling certification may be required within 12 months of appointment.

Parks Division

- Pool Operator Certificate within 12 months of appointment
- Pesticide Applicator License within 18 months of appointment

Incumbents may be required to obtain CPR certification and Confined Space Entrant and/or Attendant Certification.

Incumbents must be in possession of or have the ability to obtain any certification or license required by City, State or Federal agencies to work in assigned position.

Knowledge (depending upon assignment, positions in this class typically require):

Knowledge of:

- Safe use of a large variety of hand and power tools;
- Safe operation of various light, medium and heavy equipment;
- Safety practices and OSHA and EPA standards;
- Utility, buildings and/or ground maintenance principles and practices;
- Irrigation systems;
- Ground maintenance and landscaping practices and principles;
- Plant health and disease sufficient to maintain a healthy park environment;
- Vegetation maintenance and management;
- Pool operation, cleaning and maintenance;
- Playground safety practices and regulations;
- Woodworking and plumbing practices;
- Personal computers and related software programs;
- Interrelationship of typical building systems and components;
- Building equipment and systems operating principles;
- Basic energy conservation practices;
- Applicable City policies and ordinances; and,
- Applicable Federal, State, and local laws, rules and regulations.

Skills (depending upon assignment, positions in this class typically require):

Skill in:

- Providing professional and courteous customer service;
- Effective decision making and response to operational issues and emergencies;
- Problem solving during emergent and non-emergent situations;
- Effectively responding to and resolving questions and concerns from the public and subordinate positions;
- Properly using personal protective equipment;
- Safely operating a motor vehicle;
- Computer operation and related software programs;
- Troubleshooting, diagnosing and repairing equipment malfunctions;
- Leading a work team and working independently;
- Understanding, following, and providing oral and written instructions and retaining information sufficient to perform a variety of tasks.
- Safely operating a forklift and heavy equipment;
- Safely operating ground and landscape equipment;
- Reading and understanding facilities plans, electrical diagrams and schematics;
- Safely working around hazardous rotating, pressurized, noisy and energized equipment; Proper use of lock-out-tag out procedures;
- Safe use of platforms, catwalks and ladders;
- Use of precision measuring tools, gages, and meters;
- Applying paint to a variety of surfaces;
- Safe handling and application of herbicides;
- Installation and repair of irrigation systems; and,
- Communication, interpersonal skills as applied to interaction with coworkers, supervisor, the general public, etc. sufficient to exchange or convey information and to receive work direction.

Physical Requirements:

Positions in this class typically require: grasping, fingering, feeling, talking, hearing, seeing, repetitive motions, climbing, balancing, stooping, kneeling, crouching, crawling, reaching, standing, walking, pushing, pulling, and lifting.

Heavy Work: Exerting up to 100 pounds of force occasionally and/or up to 50 pounds of force frequently, and/or up to 20 pounds of force constantly to move objects.

Incumbents may be subjected to mechanical parts, electrical currents, vibration, fumes, odors, dusts, gases, poor ventilation, chemicals, extreme temperatures, work space restrictions, intense noise and travel.

Positions in this class require regular attendance and punctual employee presence. Incumbents may be required to work overtime and perform standby duties.

Note:

The above job description is intended to represent only the key areas of responsibilities; specific position assignments will vary depending on the business needs of the department. When job duties and responsibilities change and develop, this job description will be reviewed and is subject to change based on business needs of the City.

Classification History:

Adopted by Council July 2, 2008, Resolution No. 5379

Revised November 18, 2013, July 1, 2014, June 22, 2018, May 28, 2021, May 12, 2022, June 1, 2023

Approved:

Mandy Hayes, Human Resources Director

Date: _____

Aaron K. Cubic, City Manager

Date: _____